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ASCOM UPAC – PROFESSIONAL MESSAGING AND SECURITY MADE EASY



Efficiency, Productivity, Safety. These are important building blocks in all successful operations. Designed for both simplicity and cost efficiency, UPAC gives you the security and messaging functionality that you need. Whether your business needs to save time, increase personal security, or simply improve quality and efficiency, UPAC is your professional messaging and alarm solution.



The UPAC professional messaging and personal alarm application stands ready to heighten your mission-critical communications and quicken your response times. Schools, retail establishments, hotels, nursing homes, public offices, and manufacturing industries all benefit from UPAC's functionality, reliability and scalability.

Out of sight, but not out of mind

A production facility requires the maintenance of below-freezing temperatures for a part of its process. The monitoring of these temperatures is a 24/7 job, but round-the-clock staffing is expensive and often unfeasible. If the temperature rises above a set limit during daytime, UPAC sends a signal alarm with pertinent data to a responsible person, and if he cannot answer, the alarm goes to the next person. After working hours, the alarm can escalate to an off-site worker's GSM mobile. UPAC does not rest until your message is resolved.

Serving your customers

Be there for your customers, even when you are not standing eye-to-eye with them. Your customers can call you and get the immediate assistance that they need. For instance, a hotel guest rings for room service – the front desk then pages the employee best suited to provide the service. In a retail store, a customer cannot locate a product – he proceeds to a customer service area, pushes a button, and shortly a store clerk arrives to assist. As long as customers can contact you quickly and effortlessly, you can provide the good service they expect.

The lone worker's guardian angel

While the ability to send an emergency alarm is critical when a lone worker is at an increased risk for safety, an alarm's location must be known before emergency help can be sent. UPAC eases this potentially stressful situation by handling the alarm and pinpointing the alarm's origin, which enables you to send a rescue team, locate the distressed worker, and administer the needed care.

Alarming silence

A social worker invites a client into her office to sit and discuss his case. After a short time, the client becomes angry. He takes a threatening tone, stands up, and leans across the desk. The apprehensive social worker quietly and discreetly presses the alarm button on her cordless telephone. Within seconds, a colleague opens the door and asks if he might have left his binder there. The social workers exchange smiles, the client relaxes back into his chair, and the situation is defused.

Regardless of your chosen carrier technology (DECT/IP-DECT, WiFi, or Paging), UPAC makes sure the right message gets to the right person at the right time.

Benefits of UPAC

- Complete messaging/alarm solution in one box
- Quicker actions to save time
- Increased personal security
- Efficient management of handsets
- Instant access to phonebook
- Easy to use
- Easy to install and configure
- Highly reliable, maintenance free hardware
- Proof of quality
- Easy integration with other systems
- Expandable up to 100 users

Quality counts

Many industries have high quality assurance goals, which make the logging of events vitally important. Tangible proof as to who did what and when they did it, or exact system readouts at given time intervals are examples of logged events. Analysing events gives you the proof that your processes work properly. Logged event data can help you make changes to improve efficiency.

INTEGRATING PROFESSIONAL MESSAGING



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